

Vista Higher Learning Portales Technical Requirements

Software Requirements

INTERNET ACCESS:

High-speed Connection (256 Kbps) recommended

OPERATING SYSTEM AND BROWSERS:

WINDOWS XP, Vista, 7, 8, 10

Internet Explorer 11.0 or higher*

Firefox 30 or higher

Chrome 31.0 or higher

Cookies must be enabled

Java must be installed & enabled (required for Voice Boards only)

MAC OS X 10.6+

Firefox 30 or higher

Chrome 31.0 or higher

Safari 5.1.7 or higher

Cookies must be enabled

Java must be installed & enabled (required for Voice Boards only)

BROWSER SETTINGS:

Adjust Pop-up Blocker (For instructions, [click here.](#))

Cookies must be enabled (For instructions, [click here.](#))

JavaScript must be enabled (For instructions, [click here.](#))

PLUG-INS:

Adobe Flash Player ([install latest available version](#)). Note: 11.7 or higher recommended for Supersite Chat features.

Shockwave Player ([install latest available version](#)) (required for select Supersite 2.0 platform resources)

Adobe Acrobat Reader ([install latest available version](#))

MEDIA PLAYERS:

Speakers and headphones are required to listen to audio recordings and video. A microphone is required for recording audio. A web-cam is needed to record video when using partner chat or live chat.

WINDOWS

Windows Media Player ([install latest available version](#))

QuickTime with iTunes ([install latest available version](#))

MACINTOSH

QuickTime with iTunes ([install latest available version](#))

PARTNER-HOSTED FEATURES:

Voice Boards powered by Blackboard Voice Authoring (For requirements, [click here.](#))

*Speech recognition features in Portales do not currently operate on any version of Internet Explorer. Please use Chrome or Firefox for this feature.

Hardware Requirements

To make the most of your program's resources on an iPad®, all you need is a **Portales** account and internet access.

What does iPad®-friendly mean?

We've worked to make sure the following resources are accessible on iPads:

- Streaming video (tap on the black screen to start)
- Audio
- Most practice activities (see exclusions below*)
- Presentational readings (literary and cultural selections and spoken grammar presentations)
- vText, single page view
- Grammar tutorials
- Flashcards

***What was out of our control?**

Apple mobile devices that use iOS, such as the iPad® and iPad® 2, are limited in the types of functions they support through a web browser, making them incompatible with some **Portales** content. We recommend students use a computer to access activities listed below, and we'll look to continually update our programs as technologies advance.

Since microphone and camera access from within the web browser isn't possible, these activities need to be completed on a computer:

Record-compare activities
Partner Chat activities
Virtual Chat activities
Voiceboards

Flash- and Shockwave-based items cannot be viewed on an iPad®. This impacts the following:

Talking pictures
Games
Online mini dictionary
Grammar reference tool
Verb wheel