HOURS OF OPERATION

These hours are generally maintained during the semester while classes are in session. There may be exceptions during summer session, breaks or holidays.

**GRAYS LakE CAMPUS**
**www.clcillinois.edu**

**Bookstore**
Monday-Thursday: 7:45 a.m. to 7 p.m.
(First two weeks of Fall and Spring semesters, open until 8 p.m.)
Friday: 7:45 a.m. to 4:30 p.m.

**Campus Store**
Monday-Thursday: 7:45 a.m. to 8 p.m.
Friday: 7:45 a.m. to 4:30 p.m.
Saturday: ONLY open the Saturday before and after classes begin, 9 a.m. to 1 p.m.

**Fitness and Athletics Center**
Monday-Thursday: 7:30 a.m. to 7:30 p.m.
Friday: 7:30 a.m. to 4 p.m.
Saturday/Sunday: Closed

**Library (spring and fall semesters)**
Monday-Thursday: 7:30 a.m. to 9 p.m.
Friday: 7:30 a.m. to 4:30 p.m.
Saturday: 9 a.m. to 3 p.m.

**Testing**
Monday-Thursday: 8 a.m. to 8 p.m.
Friday: 8 a.m. to 4:30 p.m.
Saturday: Closed

**Welcome and One Stop Center**
- **Admissions, Financial Aid and Records**
  Monday-Thursday: 7:30 a.m. to 7:30 p.m.
  Friday: 7:30 a.m. to 4:30 p.m.
- **Cashiers**
  Monday-Thursday: 7:30 a.m. to 7 p.m.
  Friday: 7:30 a.m. to 4 p.m.

**Lakeshore Campus**
**www.clcillinois.edu/lakeshore**

**Bookstore/Campus Store**
Monday-Thursday: 8 a.m. to 8 p.m.
Friday: 8 a.m. to 4:30 p.m.

**Library (spring and fall semesters)**
Monday-Thursday: 9 a.m. to 7 p.m.
Friday: 9 a.m. to 4 p.m.

**Testing**
Monday-Thursday: 8 a.m. to 9 p.m.
Friday: 8 a.m. to 4:30 p.m.
Saturday: 9 a.m. to 12 p.m.

**Tutoring**
Monday-Thursday: 9 a.m. to 8 p.m.
Friday: 10 a.m. to 2 p.m.
Saturday: 9 a.m. to 12 p.m.

**SOUTHLAKE CAMPUS**
**www.clcillinois.edu/southlake**

**Campus and Student Support Center**
Monday-Thursday: 7:30 a.m. to 7:30 p.m.
Friday: 7:30 a.m. to 4:30 p.m.

**Bookstore/Campus Store**
Monday-Thursday: 8 a.m. to 7 p.m.
Friday: 8:30 a.m. to 1:30 p.m.

**Library (spring and fall semesters)**
Monday-Thursday: 9 a.m. to 7 p.m.
Friday: 9 a.m. to 4 p.m.

**Testing**
Monday-Thursday: 8 a.m. to 8 p.m.
Friday: 8 a.m. to 4:30 p.m.
Saturday: 9 a.m. to 12 p.m.

**Tutoring**
Monday-Thursday: 9 a.m. to 7 p.m.
Friday/Saturday: Closed
Questions regarding any specific aspect of CLC programs should be referred to the office most directly responsible. All written correspondence should be sent to the college at 19351 W. Washington St., Grayslake, IL 60030-1198. Telephone inquiries should go to the number listed with each office.

<table>
<thead>
<tr>
<th>Questions on:</th>
<th>Call:</th>
<th>Grayslake Campus Room</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accommodations for Students with Disabilities</td>
<td>(847) 543-2474</td>
<td>B171</td>
</tr>
<tr>
<td>Admissions</td>
<td>(847) 543-2061</td>
<td>B114</td>
</tr>
<tr>
<td>Adult Education</td>
<td>(847) 543-2021</td>
<td>Building 4</td>
</tr>
<tr>
<td>Advisement</td>
<td>(847) 543-2060</td>
<td>A124</td>
</tr>
<tr>
<td>Fitness and Athletics Center</td>
<td>(847) 543-2046</td>
<td>F Building</td>
</tr>
<tr>
<td>Biological and Health Sciences division</td>
<td>(847) 543-2042</td>
<td>B213</td>
</tr>
<tr>
<td>Bookstore (BookStop)</td>
<td>(847) 543-2086</td>
<td>B014</td>
</tr>
<tr>
<td>Business and Social Sciences division</td>
<td>(847) 543-2047</td>
<td>T302</td>
</tr>
<tr>
<td>Campus Store (LancerZone)</td>
<td>(847) 543-2086</td>
<td>B131</td>
</tr>
<tr>
<td>Career and Job Placement Center</td>
<td>(847) 543-2059</td>
<td>A111</td>
</tr>
<tr>
<td>Chargebacks and Joint Educational Agreements</td>
<td>(847) 543-2061</td>
<td>B114</td>
</tr>
<tr>
<td>Coaching for Academic Success</td>
<td>(847) 543-2763</td>
<td>L121</td>
</tr>
<tr>
<td>Communication Arts, Humanities and Fine Arts division</td>
<td>(847) 543-2040</td>
<td>B213</td>
</tr>
<tr>
<td>Center for Personal Enrichment</td>
<td>(847) 543-2022</td>
<td>T317</td>
</tr>
<tr>
<td>College Readiness and Dual Credit</td>
<td>(847) 543-2030</td>
<td>T317</td>
</tr>
<tr>
<td>Counseling and Psychological Services</td>
<td>(847) 543-2032</td>
<td>A151</td>
</tr>
<tr>
<td>Counseling, Advising and Transfer Center</td>
<td>(847) 543-2060</td>
<td>A124</td>
</tr>
<tr>
<td>Engineering, Mathematics and Physical Sciences division</td>
<td>(847) 543-2044</td>
<td>T302</td>
</tr>
<tr>
<td>Facilities</td>
<td>(847) 543-2080</td>
<td>A043</td>
</tr>
<tr>
<td>Financial Aid</td>
<td>(847) 543-2062</td>
<td>B114</td>
</tr>
<tr>
<td>Health Center</td>
<td>(847) 543-2064</td>
<td>C176</td>
</tr>
<tr>
<td>Human Resources</td>
<td>(847) 543-2065</td>
<td>T102</td>
</tr>
<tr>
<td>International Students</td>
<td>(847) 543-2344</td>
<td>B172</td>
</tr>
<tr>
<td>Internships</td>
<td>(847) 543-2058</td>
<td>A111</td>
</tr>
<tr>
<td>Library (Murphy Library)</td>
<td>(847) 543-2070</td>
<td>Library (L Wing)</td>
</tr>
<tr>
<td>Nursing Education</td>
<td>(847) 543-2043</td>
<td>D208</td>
</tr>
<tr>
<td>Personal Enrichment</td>
<td>(847) 543-2980</td>
<td>T317</td>
</tr>
<tr>
<td>Police</td>
<td>(847) 543-2081</td>
<td>E166</td>
</tr>
<tr>
<td>Public Relations and Marketing</td>
<td>(847) 543-2094</td>
<td>C219</td>
</tr>
<tr>
<td>Records and Registration</td>
<td>(847) 543-2015</td>
<td>B114</td>
</tr>
<tr>
<td>Recruitment</td>
<td>(847) 543-2090</td>
<td>B114</td>
</tr>
<tr>
<td>Student Activities</td>
<td>(847) 543-2280</td>
<td>B106</td>
</tr>
<tr>
<td>Study Abroad</td>
<td>(847) 543-2733</td>
<td>B172</td>
</tr>
<tr>
<td>Testing Center</td>
<td>(847) 543-2076</td>
<td>B150</td>
</tr>
<tr>
<td>Title IX</td>
<td>(847) 543-2288</td>
<td>B106B</td>
</tr>
<tr>
<td>Tuition Payment</td>
<td>(847) 543-2085</td>
<td>B114</td>
</tr>
<tr>
<td>Tutoring Center</td>
<td>(847) 543-2072</td>
<td>L131</td>
</tr>
<tr>
<td>Veterans Information</td>
<td>(847) 543-2018</td>
<td>B113</td>
</tr>
<tr>
<td>Welcome and One Stop Center</td>
<td>(847) 543-2000</td>
<td>B114</td>
</tr>
<tr>
<td>Workforce and Professional Development Institute</td>
<td>(847) 543-2990</td>
<td>E186</td>
</tr>
</tbody>
</table>

Other Campuses

Lakeshore Campus ([www.clcillinois.edu/lakeshore](http://www.clcillinois.edu/lakeshore)) (847) 543-2191 33 N. Genesee St., Waukegan, IL 60085

Southlake Campus ([www.clcillinois.edu/southlake](http://www.clcillinois.edu/southlake)) (847) 543-6501 1120 S. Milwaukee Ave., Vernon Hills, IL 60061

Cancellation of Classes

*Check the CLC website: www.clcillinois.edu*

For campus-wide cancellations, announcements of day class cancellations will begin by 6 a.m. Announcements of evening class (those beginning 4 p.m. or later) cancellations will begin by 3 p.m. An automated message will be placed on the telephone system during hours when the switchboard is closed. In any case, use your good judgment!
STUDENT RESOURCES: QUICK GUIDE

This student resource guide provides key information about resources at CLC. Adjusting to the college environment can be challenging, so use the information below as your guide. Become familiar with the resources listed here and take advantage of all that CLC has to offer. (GLC=Grayslake Campus; LSC=Lakeshore Campus, Waukegan; SLC=Southlake Campus, Vernon Hills)

ACADEMICS

Choose classes, a transfer school and a career path.

Counseling, Advising and Transfer Center

GLC, Room A124, (847) 543-2060
LSC, Room N211, (847) 543-2186
SLC, Room V130, (847) 543-6502

Advisors help you navigate your transition to college. Student development counselors assist you in the transfer process. Career counselors help with choosing a major or career.

www.clcillinois.edu/catc

Get help with math, writing or other subject areas.

Tutoring Center

GLC, Room L135
Math Center (847) 543-2449
Writing Center (847) 543-2452
LSC, Room S209, (847) 543-2179
SLC, Room V212 (847) 543-6542

Tutoring can improve academic performance, build confidence and enhance your learning. It’s included in your tuition and fees.

www.clcillinois.edu/tutoring

Get info on Financial Aid, Admissions, Records and Payments.

Financial Aid, Admissions, Records, Payments, Welcome Centers and Student Services

GLC, Room B114, (847) 543-2000
LSC, Room N211, (847) 543-2060
SLC, Room V130, (847) 543-6502

Our primary purpose is to increase student satisfaction by providing excellent service for all their administrative needs. Most admission, records, cashiering and financial aid functions can be fulfilled.

www.clcillinois.edu/onestop

Take a test.

Testing Center

GLC, Room B150, (847) 543-2076
LSC, Room N203, (847) 543-2120
SLC, Room V212, (847) 543-6544

We provide a wide variety of testing services for current students, such as course placement, professional certifications and more.

www.clcillinois.edu/testing

Buy or rent books or supplies for class.

CLC Online Bookstore/Lancer BookStop
GLC, Room B014, (847) 543-2086
LSC, Room S116, (847) 543-2189
SLC, Room V134, (847) 543-6530

Students who rent or buy materials through the CLC Online Bookstore can select to have their items shipped to any campus bookstore for pickup.

www.clcillinois.edu/bookstore

Enroll in high-school equivalency or ESL courses.

Adult Education and ESL
GLC, Room 418 (Building 4), (847) 543-2021
LSC, 1 N Genesee, 2nd floor, (847) 543-2445
SLC, Room V130, (847) 543-2021

Instruction in basic reading, general language development, mathematics and life-coping skills to adults who have not completed high school. Instruction in English speaking, reading and writing for adults whose primary language is not English.

www.clcillinois.edu/adulted

Speak to a Professor

Go to faculty or department office hours.

See your class syllabi for locations and times.

www.clcillinois.edu/aboutclc/directory

SUPPORT SERVICES

Learn about scholarship opportunities.

Financial Aid
GLC, Room B114, (847) 543-2060
LSC, Room N211, (847) 543-2060
SLC, Room V130, (847) 543-6502

CLC awards scholarships funded by the College of Lake County Foundation. These scholarships address the needs of many different kinds of students and include major award programs and nearly 100 individual scholarships.

www.clcillinois.edu/scholarships

Seek services for students with disabilities.

Office for Students with Disabilities (OSD)
GLC, Room B117, (847) 543-2474

We work individually with students to determine appropriate and reasonable academic accommodations.

www.clcillinois.edu/osd

Find gender and identity resources.

LGBTQ+ Resource Center
GLC, Room B113d, (847) 543-2529

We foster pride and respect unity for lesbian, gay, bisexual, transgender, gender fluid, queer/questioning, intersex, asexual and allied populations.

www.clcillinois.edu/lgbtq

Get a job or an internship.

Career and Job Placement Center
GLC, Room A111, (847) 543-2059
SLC, Room V130, (847) 543-6502

Receive help with resumes, interviewing, finding jobs and internships within the Lake County community.

www.clcillinois.edu/cps

Get help with mental health concerns.

Counseling and Psychological Services
GLC, Room A151, (847) 543-2032

Receive short-term psychological services for CLC students. CAPS therapists provide individual and couples therapy to students. CAPS staff also provide workshops and consultation to the CLC community. All services are provided by licensed mental health therapists who hold confidentiality to the highest standards.

www.clcillinois.edu/caps

Access first-generation student programs.

TRIO Student Support Services
GLC, Room L125, (847) 543-2675

Serves students who are first-generation, low-income, or have a documented disability with CLC’s OSD office. Offers workshops on test-taking strategies, study skills, financial literacy, finding scholarships, completing FAFSA applications and college visits.

www.clcillinois.edu/trio
Get academic support.

Coaching for Academic Success (CAS)
GLC, Room L121, (847) 543-2675
LSC, Room S209, (847) 543-2179
SLC, Room V130, (847) 543-2564
Helps students maximize their potential, collaborates with faculty and staff to develop solutions and engages students with college resources and programs. www.clcillinois.edu/cas

Get research help and your student ID, borrow calculators, laptops, books and movies.

Library
GLC, L-Wing, 2nd floor
Reference Desk (847) 543-2071
Circulation (847) 543-2619
LSC, Room N214, (847) 543-2139
SLC, Circulation, Room V106, (847) 543-6533
SLC Reference Desk, Room V106, (847) 543-6534
The Library provides essential instructional support for faculty and students. www.clcillinois.edu/library

Use a computer lab.

Library
GLC, L-Wing, 1st floor
LSC, 1 N Genesee, Room 016
SLC, Room V220
The Library offers a quiet computer lab and access to printing. www.clcillinois.edu/library

Access women’s resources.

Women’s Center
GLC, Room B113, (847) 543-2636
We support student populations, such as single mothers, returning students, displaced homemakers, non-traditional career seekers, victims of sexual assault, stalking and dating and domestic violence, women in cultural transition and LGBTQ+ individuals. www.clcillinois.edu/womenscenter

Report a concern.

CLC Police Department
GLC, Building E, (847) 543-2081
LSC, 128 N. Madison Ave., (847) 543-2081
SLC, Room V132, (847) 543-2081
www.clcillinois.edu/clcpolice

File a harassment report.

Title IX Coordinator
GLC, Room B106, (847) 543-2288
Anyone wishing to make a report relating to sex/gender-based discrimination or harassment, including sexual assault, domestic violence, dating violence and stalking, may do so by reporting the concern to the Title IX Coordinator. www.clcillinois.edu/clcpolice

Get food assistance.

CLC SHARE Program and SHARE Market
GLC, Room B013, (847) 543-2636
The CLC Stopping Hunger And Reaching Excellence program provides non-perishable foods, toiletries, baby products and paper goods to students and other CLC members who have the need. Fresh produce will be available seasonally.

Learn about military and veteran benefits.

Veteran Student Services
GLC, Room B113, (847) 543-2293
VSS provides comprehensive resources, serving as a single point of contact for veterans, military students and their families attending or planning to attend CLC. www.clcillinois.edu/military

Get child care assistance.

Children’s Learning Center
GLC, Room D121, (847) 543-2053
LSC, Room S109, (847) 543-2190
Know that your child will learn and play in modern, secure surroundings, supervised by child care professionals while you’re in class. Services are available at competitive rates. www.clcillinois.edu/childcare

Purchase Pace transit pass or Ventra cards.

LancerZone Campus Store
GLC, Room B131, (847) 543-2086
CLC students and community members can purchase and renew Pace’s discount passes and Ventra Cards at the LancerZone. www.clcillinois.edu/bookstore

Get help for illness and injuries.

Health Center
GLC, Room C176 (847) 543-2064
The Health Center offers physical assessments of health problems and primary care for illnesses and injuries on campus, making appropriate referrals as necessary. www.clcillinois.edu/healthcenter

Get technology support.

Help Desk
GLC, Student Street, (847) 543-HELP (4357)
The Help Desk provides assistance 24/7 with any CLC technology issue such as email, Blackboard and myCLC. www.clcillinois.edu/helpdesk

EXTRACURRICULAR/ENRICHMENT

Join clubs and organizations.

Student Activities Office
GLC, Room B106, (847) 543-2280
When you get involved in student activities, you’ll acquire the skills in teamwork and leadership that employers and transfer colleges are looking for. www.clcillinois.edu/campus-life

Become involved in cultural events and activities.

Multicultural Student Center
GLC, Room B113c, (847) 543-2045
Offers programs and services to encourage educational, personal, social and cultural growth among CLC students. www.clcillinois.edu/multiculturalstudentcenter

Study abroad.

Center for International Education
GLC, Room B172, (847) 543-2273
Short-term and semester-long study abroad programs provide students with an opportunity to enhance their understanding of other cultures, as well as their own, and gain an invaluable global perspective. www.clcillinois.edu/cie

Workout, take a fitness class, play a sport.

Fitness and Wellness Activities
GLC, Physical Education Center
Building F, (847) 543-2727
The Fitness Center offers a variety of exercise equipment and classes for a total body workout. www.clclancers.com
Welcome and One Stop Center
- Admissions
- Cashier
- Financial Aid
- Records

Campus Buildings

E Building
- CLC Foundation
- CLC Police
- Regional Office for Education
- Workforce and Professional Development Institute

H Building
Horticulture

Building 4
Adult Education (GED and ESL)

Building 7
Fitness and Athletics Center

Building 12
Automotive Collision Repair

HST
Lake County High Schools Technology Campus

UCG
University Center of Lake County

Parking Lots

Student and Visitor
Lots 2, 3, 4, 5 and 6

Staff
Lots 1, 3A, 3B, 7 and 8
STUDENT RESOURCES

Buildings

- **111 North Genesee (North Building)**
  - Classrooms
  - Community Development
  - Computer Labs
  - Dental Hygiene Clinic
  - Library, Testing Center
  - Student Services Center

- **33 North Genesee (South Building)**
  - Administration
  - CLC Police Department
  - Children’s Learning Center
  - Classrooms
  - LancerZone Bookstore
  - Tutoring Center

- **31 North Genesee (opening Fall 2019)**
  - LancerZone Bookstore
  - Student Lounge

- **1 North Genesee**
  - Adult Education and ESL
  - Classrooms
  - Computer Lab (open to the community)